



Hindmarsh Shire Council | PO Box 250 | 92 Nelson Street Nhill VIC 3418 | Ph: 03 5391 4444 |
Fax: 03 5391 1376 | Email: info@hindmarsh.vic.gov.au

7 June 2018

MEDIA RELEASE

STRONG RESULTS IN COMMUNITY SATISFACTION SURVEY

Hindmarsh Shire Council residents participated in the annual customer satisfaction survey during March and April 2018.

Results from the survey showed residents prioritising the appearance of public areas, emergency and disaster management and waste management as the top 3 performing areas.

Hindmarsh Shire scored significantly higher than the average of all small Victorian rural councils in consultation and engagement, lobbying, informing the community, local streets and footpaths, elderly support services, recreational facilities, appearance of public areas, waste management, planning permits, and making community decisions.

Cr Ron Ismay said “In many indicators we are higher than the average of small rural councils. I think this is a result of Council engaging with our community and listening to what is important and taking appropriate action.”

He added “Councillors and staff are committed to improving the quality of liveability within our shire. I would like to thank the residents who participated in the survey and shared their thoughts about key areas Council should focus on.”

The survey recommends Council focus on improving maintenance of unsealed roads, the condition of sealed local roads, and roadside slashing and weed control.

Councillors and staff will undertake a detailed analysis of the results and focus on identifying improvement opportunities.

For more information, please contact Monica Revell, Director Corporate & Community Services on 03 5391 4444.

Greg Wood
Chief Executive Officer