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11 July 2019

MEDIA RELEASE

Hindmarsh Performing Strongly in Community Satisfaction Survey

Hindmarsh Shire Council residents participated in the annual customer satisfaction survey during March and April 2019.

Results from the survey showed residents prioritising the appearance of public areas, elderly support services and waste management as the top 3 performing areas.

Hindmarsh Shire scored significantly higher than the average of all small Victorian rural councils in consultation and engagement, lobbying, informing the community, local streets and footpaths, elderly support services, recreational facilities, appearance of public areas, waste management, business / community development / tourism, unsealed roads, and making community decisions.

Cr Ron Ismay said “The results from the 2019 customer satisfaction survey show improvement in areas that were rated low in 2018. This includes a significant increase in the condition of our sealed local roads.”

He added “Council are investing heavily in our local roads, and I think this is a result of Council listening to what is important and taking appropriate action.”

The survey showed the overall performance of Council to be significantly higher than both the average of all small Victoria rural Councils, and the State-wide average of all Councils.

“I would like to thank the residents who participated in the survey and shared their thoughts about key areas Council should focus on.”

For more information, please contact Monica Revell, Director Corporate & Community Services, on 03 5391 4444.

Greg Wood
Chief Executive Officer